



Employee **Care**
Natural Disaster Support

www.EmployeeCareOnline.com



North & South Carolina, Fire Support Services

EmployeeCare is committed to supporting our members during these trying times by offering unlimited care referrals, including shelters/relocation services, backup and emergency care for childcare, adult care, elder care, pet care, individuals with special needs, and self-care, and college and universities. These services are available 24/7, 365 days a year, supporting your members through all phases of a natural disaster and beyond. Members can reach out on mobile, online and telephonic platforms 365, 24/7. Life doesn't stop; EmployeeCare is here to support you every step of the way.

Wild Fire Updates



As of March 3, 2025, multiple wildfires in North and South Carolina have led to evacuations and the establishment of emergency shelters.

Natural Disaster Resources

If you are affected by these fires and seeking shelter or community support, the following resources are available:

American Red Cross

The American Red Cross operates disaster relief services, including emergency shelters, meals, health services, and emotional support. To find an open shelter near you, visit their website:

<https://www.redcross.org/get-help/disaster-relief-and-recovery-services/find-an-open-shelter.html>

South Carolina Emergency Management Division (SCEMD)

SCEMD coordinates statewide emergency management programs and offers individual assistance for those displaced from their primary residence due to disaster damage. This includes temporary housing and other essential services. For more information, visit: <https://scemd.org/>

North Carolina Department of Health and Human Services (NC DHHS)

NC DHHS administers the Emergency Solutions Grant Program, aiding, shelter, or services to individuals or families at risk of becoming homeless. If you need housing assistance due to the wildfires, contact the NC United Way by calling 2-1-1 or visit: <https://www.ncdhhs.gov>

<https://www.ncdhhs.gov/news/press-releases/2024/07/17/north-carolina-state-emergency-response-team-actively-monitors-and-prepares-impacts-resulting-south>

Salvation Army

The Salvation Army offers wildfire relief efforts, including emergency aid, temporary housing, meals, and emotional support. To access these services, contact your local Salvation Army or visit: <https://www.salvationarmyusa.org/usn/>

CommunityWorks Carolina

This organization provides disaster relief resources, including assistance for businesses affected by disasters. For more information, visit: <https://communityworkscarolina.org/>

Convoy of Hope

Convoy of Hope is a faith-based nonprofit that responds to disasters, offering services such as emergency food, shelter, and first aid to victims. For assistance, visit: <https://convoyofhope.org/>

Local Community Emergency Response Teams (CERT)

CERT programs assist communities in taking care of themselves in the aftermath of major disasters. To find a CERT program in your area, visit Ready NC: <https://www.readync.gov/>

Please note that the availability of specific shelters may change rapidly due to the evolving nature of the wildfires. At EmployeeCare, we are committed to supporting you and your team through every circumstance, including natural disasters. We understand the significant impact these recent fires in South Conway, NC, have had on your members and their families, and we want you to know that we are here to help.

Our team is available to assist your members with their specific needs, whether through community services support, care referrals, or any other services we offer. We encourage you and your team members to reach out to us for assistance.

As North & South Carolina communities work through this difficult time, we want to ensure your team is aware of the available resources and how EmployeeCare can provide additional support. To help meet the immediate needs of individuals and families, we have compiled an overview of local community resources, including access to emergency shelters and other essential services.

In addition to these community resources, EmployeeCare offers:

- **Tailored Resources and Referrals**
- **Resource Navigation:** Access our online portal via mobile devices to request assistance.
- **Educational Materials**

In South Conway, North Carolina, fire protection services are primarily provided by the Conway Volunteer Fire Department. Located at 113 White Street, Conway, NC 27820, the department can be reached at (252) 585-0488. https://www.conwaysc.gov/departments/conway_fire/

For those interested in assessing wildfire risks specific to their property or community, the North Carolina Forest Service offers the Southern Wildfire Risk Assessment Portal (SouthWRAP). This tool allows homeowners and community leaders to collaborate on solutions to mitigate wildfire dangers. ncagr.gov

<https://wrap.southernwildfirerisk.com/Map/Public/#whats-your-risk>

Put in your address and state to assess the current risk to your community.

In the aftermath of the recent fires in South Conway, South Carolina, several local shelters, the American Red Cross, and community support services are available to assist affected residents:

Local Shelters and Housing Assistance:

- **Street Reach Ministries of Myrtle Beach:** Provides emergency shelter and support services to individuals experiencing homelessness.
 - Address: 1005 Osceola Street, Myrtle Beach, SC 29577
 - Phone: (843) 945-4902
- <https://www.shelterlist.com/city/sc-conway>
- **Conway Housing Authority:** Offers low-income affordable housing and public housing options for eligible residents.
 - Address: 2303 Leonard Avenue, Conway, SC 29527
 - Phone: (843) 248-7327

<https://www.shelterlistings.org/city/conway-sc.html>

American Red Cross Services:

The American Red Cross of South Carolina is actively assisting individuals impacted by the fires by providing financial assistance for immediate needs such as food, clothing, and shelter, as well as referrals to other essential resources.

- **Local Chapter Contact Information:** Phone: (843) 236-1350
- [South Carolina Region Website https://www.redcross.org/local/south-carolina.html](https://www.redcross.org/local/south-carolina.html)

To find open shelters and additional services, residents can use the Red Cross's shelter directory:

<https://www.redcross.org/get-help/disaster-relief-and-recovery-services/find-an-open-shelter.html>

Community Support Services:

- **Churches Assisting People (CAP):** Provides food assistance and other support services to those in need.
 - Phone: (843) 488-2277

<https://www.capconway.org/>

- **South Strand Helping Hand:** Offers emergency assistance, including food, clothing, and financial aid, to individuals and families in crisis.
 - Phone: (843) 238-4594

<https://horryelectric.com/community-and-news/local-social-service-agencies/>

Residents are encouraged to reach out to these organizations for assistance and to stay informed about additional resources and support services available in the community.

For residents seeking to enhance their fire safety knowledge and skills, the North Carolina Office of State Fire Marshal offers various educational resources. One notable event is the 49th Annual North Carolina Fire & Life Safety Educators' Conference, scheduled for February 26-28, 2025, at the Great Wolf Lodge in Concord, NC.

ncosfm.gov

Staying informed about local fire safety events and resources is crucial. Regularly checking with the Conway Volunteer Fire Department and the North Carolina Office of State Fire Marshal can provide updates on upcoming training sessions, safety workshops, and other valuable resources to help protect your home and community.

How EmployeeCare Can Help

EmployeeCare provides both immediate and long-term care referrals focused on physical safety, emotional well-being, and access to essential resources. Below are examples of care referrals we can provide before, during, and after natural disasters: www.EmployeeCareOnline.com

1. Immediate Care (First 24-48 Hours) Safety and Shelter: Referrals for temporary shelters from local governments, the Red Cross, or community organizations, including information on emergency evacuation centers. **Medical Care:** Referrals for emergency medical services or urgent care. Referrals to first aid organizations that set up stations in disaster zones. Referrals for emergency food supplies from relief agencies, community centers, or government distributions. **Communication:** Referrals to local emergency services or disaster hotlines to assist with locating individuals and sharing important safety information.

2. Basic Needs and Long-Term Care Emotional Support: Referrals for support groups offered by organizations such as the Red Cross, FEMA, or local health providers to help members cope with the trauma of natural disasters. Referrals for self-care resources, coaching, mindfulness practices, and meditation for stress and grief management. **Hygiene and Sanitation:** Educational materials on maintaining hygiene to prevent illness outbreaks in shelters (e.g., handwashing, sanitizing). Referrals to clean bathroom facilities or emergency sanitation solutions such as

portable toilets and hygiene kits. Health Care Support: Referrals for medical supplies needed for ongoing conditions (e.g., diabetes, asthma) through relief organizations or local pharmacies.

3. Care and Community Support: Referrals to community programs that offer assistance with rebuilding, clean-up drives, or neighborhood support. Referrals to religious and cultural organizations that provide shelter, emotional support, and aid. Unlimited referrals for care services, including prenatal, parenting, childcare, adult care, elder care, pet care, special needs care, self-care, college and university support, as well as self-care coaching and consultations.

4. Post Disaster Rehabilitation and Recovery Support: (Weeks to Months After) Home Repairs and Reconstruction: Referrals for assistance programs through FEMA or local governments that provide financial support for rebuilding homes. Community services and self-care coaching referrals for ongoing support. Financial Assistance: Referrals to state or federal disaster relief programs. Referrals to non-profits like the Red Cross, Salvation Army, and local charities offering grants, food, clothing, and financial aid. Care and Community Support: Referrals for community services and programs supporting recovery efforts like rebuilding and clean-up drives. Referrals to religious and cultural organizations offering shelter and support. Unlimited referrals for care services, including prenatal, parenting, childcare, adult care, elder care, pet care, special needs care, self-care, and college/university resources.

5. Educational Materials: We can provide Educational Materials and Resource Planning information for Future Disaster Preparedness, Care Service Referrals, and more.

Every family's situation is unique, and we encourage your members to reach out for personalized care referrals tailored to their specific needs. Take care and know that we're here to support you in finding the care and resources you need during these challenging times. Please just complete a referral quest form based on your family's needs.



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